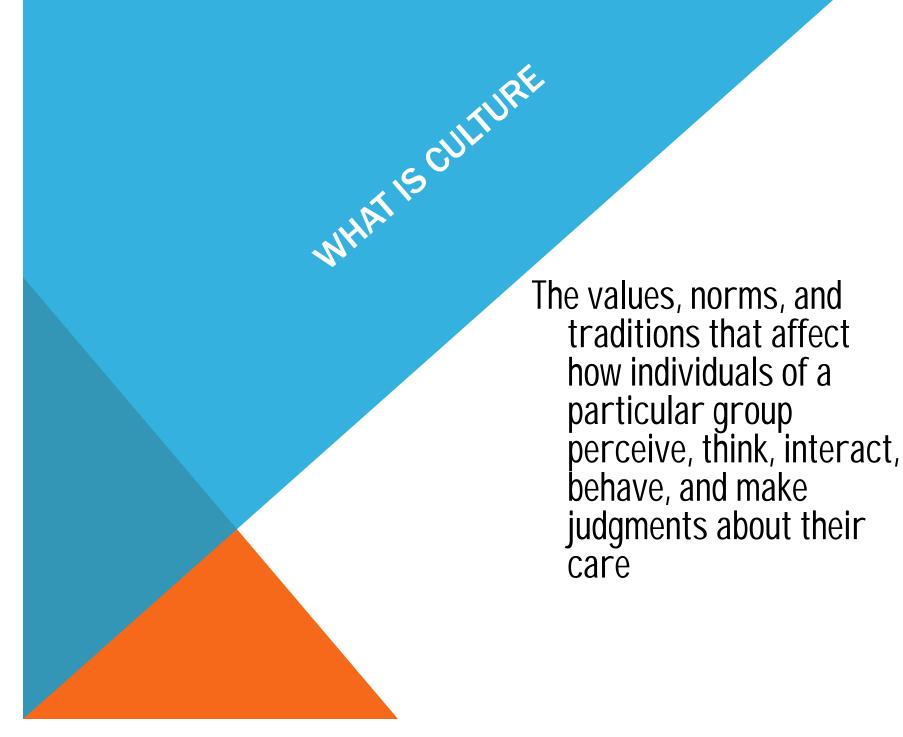
CULTURAL COMPETENCY

CULTURAL COMPETENCY ESKILL CULTURAL COMPETENCY COMPETEN

Ability to interact effectively with people of different cultures, particularly in the context of health and social services where employees work with persons from different cultural/ethnic backgrounds.



COMPONENTS OF CULTURAL COMPETENCE

Awareness of one's own cultural worldview
Attitude towards cultural differences,
Knowledge of different cultural practices and worldviews,
Cross-cultural skills.
ability to understand,
communicate with, and

effectively interact with people across cultures.[1]

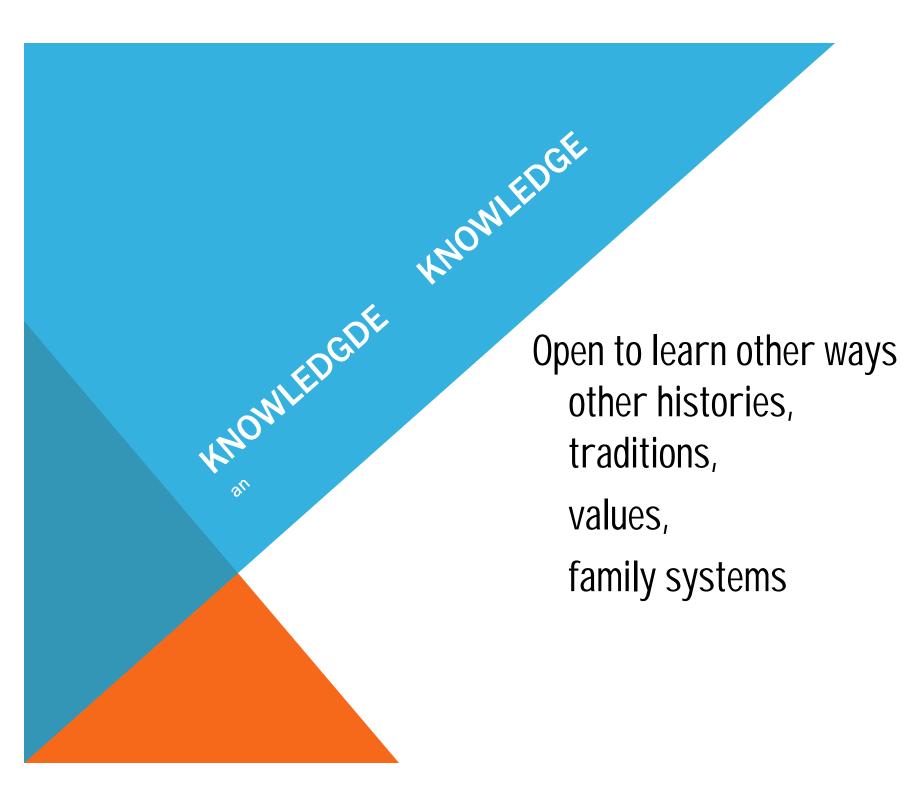
CULTURE AND LANGUAGE INFLUENCE

health, healing, and wellness belief systems;

how illness, disease, and their causes are perceived; both by the patient/consumer and

the behaviors of patients/consumers who are seeking health care and their attitudes toward health care providers;

as well as the delivery of services by the provider who looks at the world through his or her own limited set of values, which can compromise access for patients from other cultures.



SKILS QUALITIES

Empathy
Genuine concern
Warmth
Flexibility in responding
situations
Acceptance of cultural difference
Knowing you own personal
values, biases



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